



FINANCIAL POLICY

- We will file your insurance claims for you. We do request a copy of your current insurance card to ensure accurate billing. Please keep in mind we do not accept all insurances. If you do not have insurance or if your insurance does not cover the services you need from our clinic, payment is your responsibility. It is also your responsibility to confirm directly with your insurance company to find out whether or not we participate with them, and if they will cover the medical services being provided to you. If your insurance requires a referral, co-pay, deductible, or coinsurance, it is your responsibility to have it with you at the time of service. Failure to do so may result in us having to reschedule your appointment.
- Your health insurance policy is a contract between you and your insurance company. It is important to know and understand the specifics of your insurance coverage and benefits. Please contact your insurance company about questions regarding your coverage.
- We have contracted with some health care plans to accept an assignment of benefits. We will submit a claim to those plans for which we have a contractual agreement, which means we will require you to pay the authorized co-payment and/or deductible and co-insurance at the time of service. We will collect these co-payments, deductibles, and co-insurances as soon as you arrive for your appointment. We accept checks, money orders, all major credit cards, debit cards, or cash.
- If you have an insurance plan for which we are not contracting providers, we will submit the claim to your insurance carrier on your behalf. In this instance, you will be financially responsible for any services deemed non-covered by your health plan. We must emphasize that as Medical Care Providers, our relationship is with you, not the insurance companies, and insurance companies may calculate their reimbursement rates in a manner that may not fully cover your charges. It is important that you understand your health insurance policy and the coverage that it provides.
- Not all health plans are the same, nor do they all cover the same services and supplies. In the event that your health plan determines a service or supply to be a “non-covered service,” you will be responsible for the complete charge for that particular service or supply. Payment is due upon receipt of a statement from our billing office. If you need to make arrangements for a payment plan, please contact our billing department at 208-459-4511.
- Please bring a current copy of your insurance card and current referral, if required by your insurance to ALL of your appointments. If proof of insurance is not provided, you will be expected to make payment in full, at the time of service.
- **Medicaid/Healthy Connections** patients are required to bring a current copy of their card, or if application is in process, documentation from Medicaid that this will be a covered service.
- **Healthy Connections** patients will also need to bring their Healthy Connections referral or make arrangements to have it sent/faxed to our office from the Primary Care Physician *prior* to their visit.
- **Minors:** The parent/guardian accompanying the minor at the time of service is responsible for payment.
- There will be a \$20.00 charge for returned checks.
- Please advise us of any change in address, phone number, or insurance that may occur.

We are disclosing our policy to you now to avoid misunderstanding in the future.